Important definitions

IMPORTANT The terminology in this Help may differ from what you see in Viso, since your colleague who manages the Setup account may have changed it in the program. Locations may, for example, be called Rooms and Sessions Recordings. Also markers, subjects and user roles may have different names. Contact your colleague if you have questions on the terminology.

Location

A location is an area with cameras, for example an observation room, or a usability test room.

Session

By default, a Session is one recording with all cameras in one location. With the default settings, you obtain two or more sessions if you record with all cameras in two or more locations. However, those with a Technician account can select the option to start recording in multiple locations simultaneously.

Multiple-location sessions

Ask your colleague with the Technician account whether selecting multiple locations for simultaneous recordings is possible in your Viso setup. If this is the case, there are two options:

- Separate sessions – Viso records a session for each selected location. If you selected four locations, you will get four sessions.
- Composite session – Viso records one session for all locations combined. You will get one session, independent of the number of selected locations.

Department

A group of users who work together, using the same locations for recording. They can invite each other to watch live tests or recorded sessions. Users of a department only have access to the locations that have been assigned to that department. Users of different departments do not see each other in the software and cannot interact.

Group

By defining groups you can easily assign identical rights to a number of users, for instance, the right to view a session live or the right to review it after it has been recorded.

Subject

If your Viso license includes The Annotation Module, you can annotate sessions. Subjects are the individuals that show the behavior you are interested in. Examples of subjects are, Test participant 1, Mother, Father, Child, Doctor, Patient. Since the subjects are likely to vary between sessions, you define roles rather than names or identities as Subjects. So Mother and Child rather than Mrs Sanchez and Joanna.

Marker

If your Viso license includes The Annotation Module, you can score markers in your sessions. Markers are used to annotate events of interest, for example the start of a counseling session, or a usability test. Markers have no duration, they mark a moment in time.

Codes list

Subjects and Markers are organized in Codes Lists.

Remarks

If your Viso license includes The Annotation Module, you can enter remarks in your sessions in case something unexpected happens that you did not define as a marker. For example if a visitor enters the room. Like markers, remarks have no duration.

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