

For more information

Viso Help

In Viso, press the F1 key, or click on the menu button and choose Viso Help. Or, on the Windows Apps screen, under Noldus, choose Viso 12 Help. The Viso Help can also be downloaded from the MyNoldus portal. From the menu select Noldus Online and then Customer Support Center.

Support

If you encounter problems, contact Noldus Technical Support, from the menu select **Noldus Online** and then **Customer Support Center**. This brings you to the MyNoldus section on the Noldus website. Create a new account or log into your

existing account. Under **Get support** you will find the contact details of the helpdesk in your region, you can view the status of your current support cases or submit a new support case.

Please have the following information available when you contact the Support Center:

- The version number of your copy of the software. You find this information in the menu. Select **About Viso**.
- The name of the registered user and the license number of your copy of the software can be found by your colleague who maintains the Viso set-up (under **Upgrade**).

For other contact information, browse to www.noldus.com and choose **Contact**.

Note that if you send us videos showing people's faces, you should have permission from those people that you can use the video for that purpose and you may need to sign a form granting consent for us to use those videos.

Revision #3

Created 15 January 2024 11:38:01

Updated 18 April 2024 11:05:21