Turn off automatic updates for device drivers

Aim

To make sure the devices use the drivers that were tested with MediaRecorder.

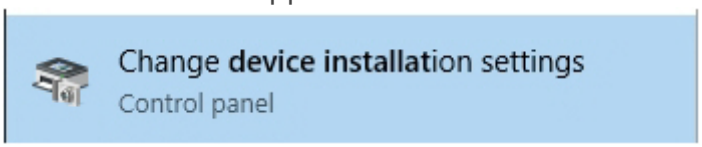
Background information

The general recommendation from Microsoft to use automatic updates is good, especially for security updates. However, automatic updates of hardware device drives can sometimes give problems. MediaRecorder is tested with the device drivers that are available at the moment of the release. If device drivers are updated afterwards, we cannot guarantee that they will work properly with MediaRecorder. Therefore we recommend to switch off automatic updates of device drivers.

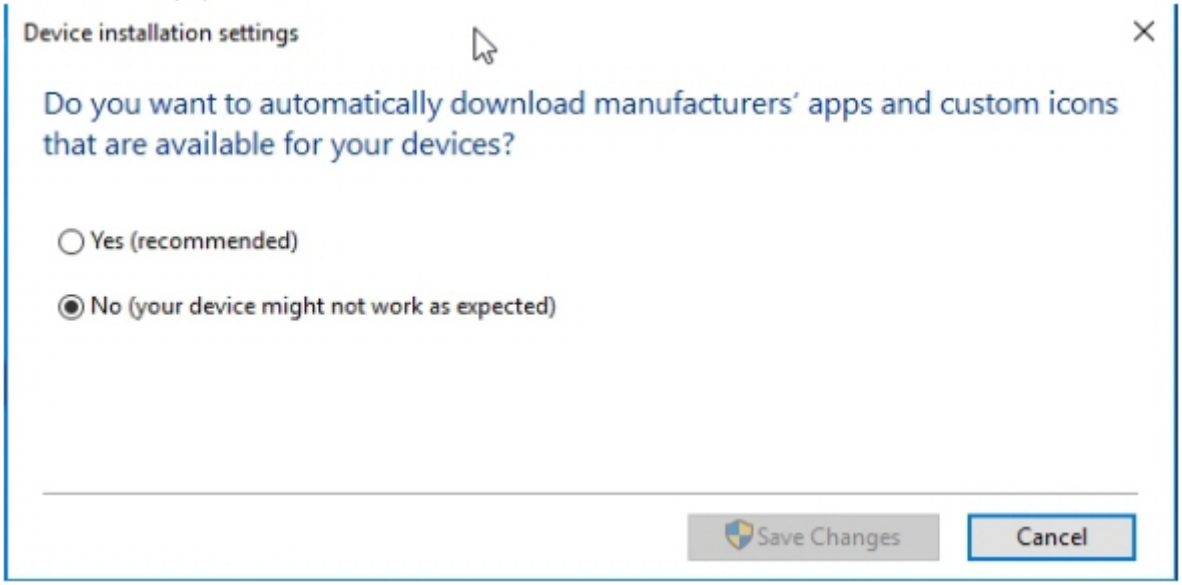
If you ordered a computer with MediaRecorder from Noldus IT, the automatic updates for device drivers have already been turned off and you can skip this topic.

Procedure

1. Open the Start window and type **Change Device Installation Settings**.
2. Click the tile that appears.



3. To the question **Do you want Windows to download driver software and realistic icons for your devices**?, select **No, let me choose what to do** and then:
4. Select **Never install driver software from Windows Update**.
5. Also deselect the checkbox in front of **Automatically get the device app and info provided by your device manufacturer**.



6. Click **Save Changes**.

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