Activate your MediaRecorder license

A license for MediaRecorder comes with an activation key. The key determines which license options are available to you (see Modules in Welcome to MediaRecorder). For existing customers it is still possible to upgrade their hardware key and use this key as the license.

To activate your MediaRecorder license with your activation key:

1. Start the MediaRecorder software and select the option Activate software license key.
2. Select either Floating or Fixed and click OK.



What is the difference between a Floating and a Fixed activation?

When you have a software license key you can choose between a Floating and a Fixed activation.

- **Floating activation** — Choose this option if you want to be flexible on which computer you use MediaRecorder. If you bought, for instance, a software key with two licenses, you can simultaneously use the software on, for instance, the MediaRecorder computer in lab 1 and 2. If your colleague wants to use MediaRecorder as well (in lab 3) then this is possible. You can install and activate MediaRecorder on as many computers as you want but with two licenses you can use the software only on two PCs at a time. If you want to use MediaRecorder on a third PC, the software should not be running on one of the other two PCs. Please note that a computer must have an internet connection to activate and work with a Floating license.
- **Fixed activation** — A Fixed activation is linked to one computer. The advantage of having a Fixed activation is that you do not need an internet connection to work with the software. If you bought a software key with, for instance, two licenses, you can activate MediaRecorder on two computers (if you choose ‘Fixed’ for both licenses). If you want to use MediaRecorder on a third computer, you have to deactivate one of the licenses and activate it on the new computer. See Deactivate your MediaRecorder license for more

information. Please note that a computer must have an internet connection to activate/deactivate a Fixed license. After you have activated the license you can use MediaRecorder without internet. Alternatively, you can activate/deactivate your license using your smartphone.

Activate your floating license



Enter your Activation key and click **OK**. The MediaRecorder software now opens.

Activate your fixed license



Enter the Activation key that you received with the software and select

- **Activate Online** if the PC is connected to the internet. When you click **OK** the MediaRecorder software opens.

- **Activate Offline** if the PC does not have an internet connection. Scan the QR code with your smartphone, click **WEB**, enter the Computer key and click **OK**. The MediaRecorder software opens. .



Deactivate your MediaRecorder license

Deactivate your fixed license if you reached your maximum number of activations and you want to install and use MediaRecorder on another computer.

IMPORTANT If you want to uninstall MediaRecorder, first deactivate the license otherwise you will lose it. Please contact Noldus Technical Support if this happened.

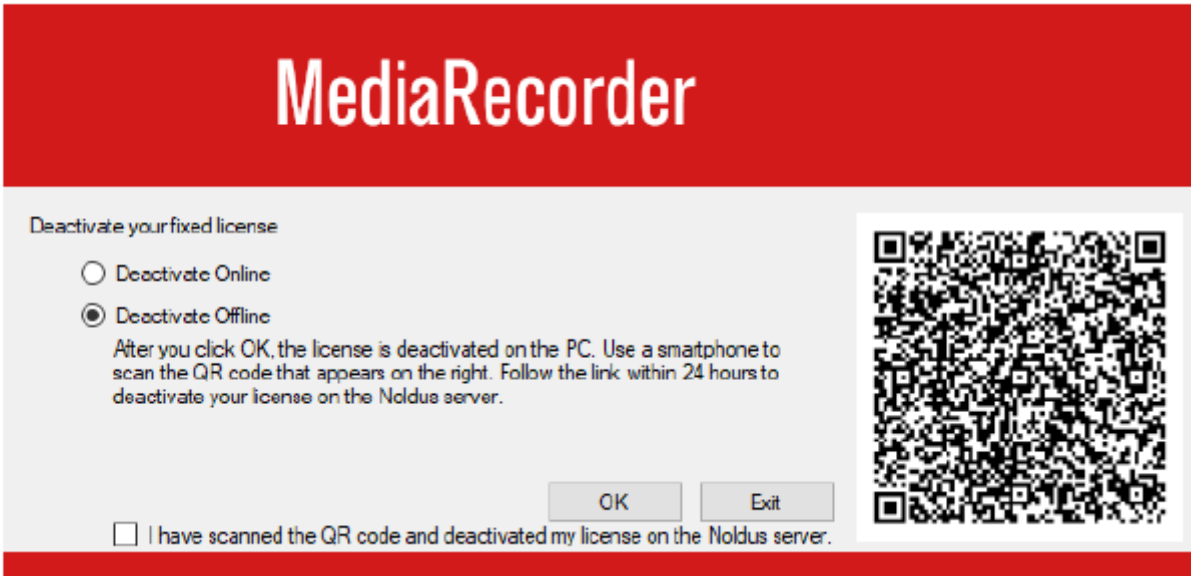
Deactivate your floating license

1. From the **Help** menu select **Deactivate License**.
2. You will get a message that your license key was successfully removed and that MediaRecorder will exit. Click **OK** to close the software.

Deactivate your fixed license

From the **Help** menu select **Deactivate License** and select

- **Deactivate Online** if the computer is connected to the internet. You will get a message that your license key was successfully removed and that MediaRecorder will exit. Click **OK** to close the software.
- **Deactivate Offline** if the computer does not have an internet connection. Scan the QR code with your smartphone. Click **OK** to deactivate the license on the PC. You will get a message that your license key was successfully removed and that MediaRecorder will exit. Click **OK** to close the software. Follow the QR code link on your smartphone within 24 hours to deactivate your license on the Noldus server. You can also first deactivate your license on the Noldus server and then select the checkbox in the window on your PC to deactivate the license on your PC.



If you have a hardware key

MediaRecorder is not sold any more with a hardware key; instead, it comes with a software activation code which makes it easier to work with the software. If you use a version earlier than 6.2, it is possible to upgrade your hardware key (see Upgrade your MediaRecorder license to continue working with your hardware key) or request a software activation key. If you wish to use an upgraded harware key, follow the steps below:

1. Plug the key into a USB port on your computer. If the hardware key is correctly connected, a red light is visible inside the key.
2. Now start MediaRecorder. Keep the key inserted in your computer while you work with MediaRecorder.

A hardware key is a very important piece of equipment, as it represents the full value of your license and cannot be replaced if lost. You can install MediaRecorder on any computer as long as it meets the System Requirements . However, to work with the program you need to insert the hardware key into one of the computer's USB ports.



IMPORTANT Please make sure that you do not lose the key! You will need to pay for a new license if so. Also be careful with it, because it is sensitive and can be easily damaged.

The drivers for the hardware key are installed together MediaRecorder. It is important to install MediaRecorder with the drivers for the hardware key before you connect the license key to the computer. If you connect the hardware key first, drivers are automatically installed which may lead to incorrect functioning of the hardware key. When the hardware key is installed and connected properly, a red light glows inside it.

Revision #8
Created 2023-11-29 16:09:22 UTC
Updated 2023-12-20 21:43:33 UTC